



This is to Certify that

## AKKOL HAZIR YEMEK SAN. VE TİC. A.Ş.

Ferhatpaşa Mah. Akdal Sok. No:5 Ataşehir / İSTANBUL

Turkey

Conforms to the Requirments of

### ISO 10002:2004

Complaints Handling

*Production and Presentation of Meal in own ad Customer Facility , Café and Restaurant Services.*

*Kendi ve Müşteri Tesislerinde Yemek Üretimi ve Sunumu , Café Ve Restaurant Hizmetleri.*

Approval Date: 11.09.2017

Certified Date: 01.09.2017

Expiry Date: 01.09.2020



Approving Officer:

*Pauline Pasch*

BVCS LTD 253 Centenary Plaza 18 Holiday Street B1 1TS Birmingham / West Midland - England  
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